



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE

United States Patent and Trademark Office

Address: COMMISSIONER FOR PATENTS

P.O. Box 1450

Alexandria, Virginia 22313-1450

www.uspto.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/817,575	04/02/2004	Marc Lambertson	200208994-2	3808
22879 7590 05/15/2009 HEWLETT PACKARD COMPANY P O BOX 272400, 3404 E. HARMONY ROAD INTELLECTUAL PROPERTY ADMINISTRATION FORT COLLINS, CO 80527-2400				
EXAMINER				
NGUYEN, KHAI N				
ART UNIT		PAPER NUMBER		
2614				
NOTIFICATION DATE		DELIVERY MODE		
05/15/2009		ELECTRONIC		

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Notice of the Office communication was sent electronically on above-indicated "Notification Date" to the following e-mail address(es):

JERRY.SHORMA@HP.COM

ipa.mail@hp.com

jessica.l.fusek@hp.com

Office Action Summary

Application No.

10/817,575

Applicant(s)

LAMBERTON ET AL.

Examiner

KHAI N. NGUYEN

Art Unit

2614

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --
Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) ☒ Responsive to communication(s) filed on 16 January 2009.
- 2a) ☐ This action is **FINAL**. 2b) ☒ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) ☒ Claim(s) 1-29 is/are pending in the application.
- 4a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 5) ☐ Claim(s) _____ is/are allowed.
- 6) ☒ Claim(s) 1-29 is/are rejected.
- 7) ☐ Claim(s) _____ is/are objected to.
- 8) ☐ Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on _____ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 12) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All b) ☐ Some * c) ☐ None of:
1. ☐ Certified copies of the priority documents have been received.
 2. ☐ Certified copies of the priority documents have been received in Application No. _____.
 3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

- 1) ☒ Notice of References Cited (PTO-892)
- 2) ☐ Notice of Draftsperson's Patent Drawing Review (PTO-948)
- 3) ☐ Information Disclosure Statement(s) (PTO/SE/US)
Paper No(s)/Mail Date _____
- 4) ☐ Interview Summary (PTO-413)
Paper No(s)/Mail Date _____
- 5) ☐ Notice of Informal Patent Application
- 6) ☐ Other: _____

DETAILED ACTION

1. In view of the Appeal Brief filed on January 16, 2009, PROSECUTION IS HEREBY REOPENED. New grounds of rejection are set forth below.

To avoid abandonment of the application, appellant must exercise one of the following two options:

(1) file a reply under 37 CFR 1.111 (if this Office action is non-final) or a reply under 37 CFR 1.113 (if this Office action is final); or,

(2) initiate a new appeal by filing a notice of appeal under 37 CFR 41.31 followed by an appeal brief under 37 CFR 41.37. The previously paid notice of appeal fee and appeal brief fee can be applied to the new appeal. If, however, the appeal fees set forth in 37 CFR 41.20 have been increased since they were previously paid, then appellant must pay the difference between the increased fees and the amount previously paid.

A Supervisory Patent Examiner (SPE) has approved of reopening prosecution by signing below:

2. The text of those sections of Title 35, U.S. Code not included in this action can be found in a prior Office action.

Claim Rejections - 35 USC § 112

3. Claims 1, 6-8, 11, 18-19, 22-23, and 25 are rejected under 35 U.S.C. 112, second paragraph, as being vague and indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention.

In claims 1, 6-8, 11, 18-19, 22-23, and 25, it is unclear as to what is meant by "association" as recited in the claims. Appropriate correction is required.

Claim Rejections - 35 USC § 101

4. Claims 1-19 are rejected under 35 U.S.C. 101 as not falling within one of the four statutory categories of invention. Supreme Court precedent¹ and recent Federal Circuit decisions (*In re Bilski*, 88 USPQ2d 1385 (Fed. Cir. 2008)) indicate that a statutory "process" under 35 U.S.C. 101 must (1) be tied to another statutory category (such as a particular apparatus), or (2) transform underlying subject matter (such as an article or material) to a different state or thing. While the instant claim(s) recite a series of steps or acts to be performed, the claim(s) neither transform underlying subject matter nor positively tie to another statutory category that accomplishes the claimed method steps, and therefore do not qualify as a statutory process.

For example, claims 1 appears to have a mere manipulation of data (receiving, queuing, controlling, initiating), and does not have any tangible, useful and concrete result. Receiving "a failure message from a remote process", queuing "data messages

destined for that remote process", controlling "an acknowledgment of the failure message", and initiating "a traffic diversion to set up an alternate path" can be done by an agent/person (someone looking at the monitor that displays data/information and performs the traffic diversion). Although the preamble recites a "processing entity" but this processing entity can be equated to an agent/person. Applicants have provided no explicit and deliberate definitions of "receiving", "queuing", "controlling" or "initiating" to limit the steps to the electronic form of the "failure message". No practical application is provided, since all of the recited steps can be performed in the mind of a user/person or by the use of a pencil and paper.

5. Claims 20 and 21 are rejected under 35 U.S.C. 101 because the claimed invention is directed to non-statutory subject matter.

Claim 20 recites "a computer readable storage medium embedded with computer code", and claim 21 recites "- - - using a computer program code - - -". And therefore these claims did not fall within at least one of the four enumerated categories of patentable subject matter recited in section 101 (i.e., process, machine, manufacture, or composition of matter). Claim 20 is drawn toward a computer readable storage medium, and claim 20 failed to describe that the program code is executed by a computer to perform the described method; as a result the medium is just code or instructions and therefore fails to fall within a statutory category under § 101. See MPEP § 2106.IV.B.1.a. Instructions not claimed as being executed by a computer are

¹ *Diamond v. Diehr*, 450 U.S. 175, 184 (1981); *Parker v. Flook*, 437 U.S. 584, 588 n.9 (1978); *Gottschalk*

descriptive material *per se* and are not statutory because they are not capable of causing functional change in the computer. See, e.g., *Warmerdam*, 33 F.3d at 1361, 31 USPQ2d at 1760 (claim to a data structure *per se* held nonstatutory). In contrast, a claimed instructions executed by a computer define structural and functional interrelationships between the instructions and the computer software and hardware components which permit the instructions' functionality to be realized, and is thus statutory. Software instructions or code, or a mere program listing are nonstatutory subject matter. Logic, or software, or any type of "functional descriptive material", is not statutory when claimed as descriptive material, *per se*. See MPEP 2106 Patent Subject Matter Eligibility, MPEP 2106.01 Computer-Related Nonstatutory Subject Matter, and see pages 50-57 of "Interim Guidelines for Examination of Patent Applications for Patent Subject Matter Eligibility".

Claim Rejections - 35 USC § 103

6. Claims 1-8 and 16-21 are rejected under 35 U.S.C. 103(a) as being unpatentable over Roque et al. (U.S. Publication 2002/0186687 A1 hereinafter "Roque") in view of Thompson et al. (U.S. Publication 2002/0018462 A1 hereinafter "Thompson").

Regarding claims 1-3, Roque teaches a method of controlling a local process that forms part of a first processing entity (Fig. 3, 121-122 "ASP"), said first processing entity

v. Benson, 409 U.S. 63, 70 (1972); *Cochrane v. Deener*, 94 U.S. 780, 787-88 (1876).

maintaining a plurality of associations with a plurality of remote processes in a second processing entity (Fig. 3, 131-132 "GSP"), said method comprising the steps of:

- receiving a failure message from a remote process (Fig. 6, 30-2 SGPIA/SGPDOWN) indicating a fault affecting an association linking the local process (Fig. 6, ASP-X) with that remote process (Figs. 6-12, paragraphs [0335]-[0336] hereinafter "par", i.e., remote process "SGP-A" sends an SGPDOWN "failure" message);
- queuing data messages destined for that remote process (Figs. 6-12, par [0385], i.e., stop signaling traffic messages);
- controlling the transmission of an acknowledgement (Figs. 6-12, SGPIA-ACK/SGPDOWN-ACK) of the failure message (Fig. 10, par [0372], i.e., a "communication down indication") so that the data messages pending on the association are received at that remote process (Figs. 6-12, par [0355]); and
- initiating a traffic diversion to set up an alternate path between said first processing entity and said second processing entity for queued data messages (Figs. 6-12 "SGPIA or SGPDOWN is received", par [0350]-[0354], i.e., either use an alternate SGP that is active or start an activation procedure).

However, Roque does not explicitly disclose controlling the delayed acknowledgement of the failure message with the delay that can be set with a predeterminable time period, so that the data messages pending on the association are received at that remote process before the acknowledgment of the failure message.

In the same field of endeavor, Thompson teaches when receiving a failure message (Thompson – Fig. 10, par [0019], lines 5-17, i.e., informs “failure message” that no longer going to monitor a communication channel), to send an explicit, delayed acknowledgement messages to control when to send an acknowledgement message (Thompson – Fig. 10, 610 Queue Manager, 620 Packet Controller, par [0019] lines 18-24, i.e., delay issuance of the acknowledgment message until the contents (at the time the channel “failure” message was received) of the queue for the relevant channel have been transmitted), and it is old and well known in the art that the explicit delay is inherent “a predeterminable time period” by design. Also, Thompson teaches a traffic diversion to set up an alternate path when a failure occurs (Thompson – Fig. 10, 1-4 Queues, 610 Queue Manager, par [0020], i.e., queue manager is able to retrieve data packets and redistributes them on to another queue to ensure that the process entity will continue to receive any data packets destined to it) and it is old and well know in the art that traffic diversion is a must when a failure occurs in a highly redundancy/fault tolerant system.

It would have been obvious to a person of ordinary in the art at the time of the invention was made to apply a known technique to a known device (i.e., using the delayed acknowledgement of the failure message to ensure the data messages pending on the association are received at the remote process before the acknowledgement of the failure message) ready for improvement to yield predictable results (see KSR – MPEP 2143).

Therefore, it would have been obvious for one of ordinary skill in the art at the time the invention was made to incorporate the explicit delayed acknowledgement message and divert traffic, as taught by Thompson, into the method of Roque in order to enhance the acknowledgement step when a failure occurs.

Regarding claims 4 and 5, Roque teaches a method wherein the transmission and acknowledgment of a heartbeat message (par [0059], i.e., heartbeat message SIGTRAN UA standard protocol runs over a transport layer) and wherein the controlling comprises sending the acknowledgement of the failure message on the data stream used for the data messages (Fig. 6, par [0355]).

However, Roque does not specifically disclose the delay. But, Thompson teaches an explicit delayed acknowledgement messages (Thompson – Fig. 10, 610 Queue Manager, 620 Packet Controller, par [0019] lines 18-24, i.e., delay issuance of the acknowledgment message until the contents (at the time the channel “failure” message was received) of the queue for the relevant channel have been transmitted). Therefore, it would have been obvious to one having ordinary skill in the art at the time of the invention was made to modify the delay time by using the time for transmission and acknowledgement of a heartbeat message.

Regarding claims 6-8, Roque teaches a method comprising testing the association to determine if the association is active and, if not, dropping messages queued for the association (par [0058], i.e., leans on the status of the SCTP-

association); a plurality of associations between a plurality of local processes and a plurality of remote processes (Figs. 3-4, par [0065], and par [0071]); and informing other local processes of the fault so that such other local processes can avoid involving the failed association in traffic diversion procedures initiated by them (Figs. 13-14, par [0400], i.e., received "SG_INACTIVE/SG_DOWN", then such ASP will send a notification to all Signaling Gateway Processes (SGPs) connected to it).

Regarding claim 16, Roque teaches a method wherein the message indicating the fault is an ASP_INACTIVE or ASP_DOWN message (Fig. 6, 30.1, ASP-DOWN/ASPIA "inactive", and ASPDOWN-ACK/ASPIA-ACK) and the acknowledgement being respectively an ASP_INACTIVE_ACK message or an ASP_DOWN_ACK message (Fig. 6, 30.1, par [0047]-[0048], par [0052]-[0053], and [0330]-[0331]).

Regarding claims 17-19, Roque teaches a method comprising the initiating of a switch back procedure to include a new association linking a local process with a remote process (Figs. 15-16, par [0417]-[0423], i.e., ASP to change the status of a SG to "SG_ACTIVE"); informing other local processes of the new association so that such other local processes can begin involving the new association (Figs. 15-16, par [0417], i.e., send notification "SG active" to all SGPs); and wherein the associations are SCTP associations (Fig. 2, 109, Fig. 5, 129, par [0071] and par [0126], i.e., connections are made using SCTP as transport protocol "called in SIGTRAN's terminology SCTP-associations").

Regarding claims 20-21, Roque teaches a signaling gateway comprising a plurality of local processes that are controlled using a computer program code element (par [0068], i.e., logical entity that performs in both SG "signaling gateway" and AS "application server").

7. Claims 9-12, and 14-15 are rejected under 35 U.S.C. 103(a) as being unpatentable over Roque in view of Thompson as applied to claims 1 and 7 above, and further in view of Performance Technologies – Tutorial: Interworking Switched Circuit and Voice-over-IP Networks, August 22, 2001, hereinafter "Performance".

Regarding claims 9-12 and 14-15, Roque teaches a method comprises determining the messages are TCAP messages and/or non TCAP messages (par [0009], i.e., SCCP, MAP, TCAP); and further comprising determining whether pending messages form part of a stateful or stateless transaction, and, if so, finding an alternative local process to provide an alternative path to the same remote process or to another remote process (par [0025], i.e., a set of User Adaptation (UA) layer "one per type of protocol to be transported", and par [0056] –[0057]), wherein the first processing entity is a signaling gateway (Fig. 5, 50 "SGP"), the local processes being signaling gateway processes having a common point code or set of point codes (Fig. 2, MTP3, Fig. 5, par [0009], i.e., MTP3 unique address for a node, and par [0016]), and wherein the second processing entity is an application server (Fig. 5, 60 "ASP"), the remote

processes being application server processes having a common routing key (Fig. 5, par [0037 and par[0041], i.e., SIGTRAN routing key "RK").

However, Roque does not specifically disclose the stateful, stateless, and point codes.

In the same field of endeavor, Performance teaches the method and system to provide signaling in the Switched Circuit and VoIP networks that include the TCAP signaling messages using the SCCP (Performance – page 4 second paragraph), connectionless "stateless" and connection-oriented "stateful" transports with the Signaling System 7 (SS7) messages are being routed to the SG based on point code (Performance - page 11, paragraphs 2nd-4th). The stateless "connectionless" and stateful "connection-oriented" terminologies are being equivalently used in SIP protocol (Performance – page 12, paragraphs 5th-6th, also see http://en.wikipedia.org/wiki/Connectionless_protocol).

Therefore, it would have been obvious for one of ordinary skill in the art at the time the invention was made to incorporate the detail about stateless, stateful and point code, as taught by Performance's tutorial, into the method of Roque in order to enhance the transport of the Switched Circuit signaling messages.

8. Claims 13, 22-29 are rejected under 35 U.S.C. 103(a) as being unpatentable over Roque in view of Thompson, and in view of Performance, and further in view of Suzuki (U.S. Patent Publication 2002/0156925 A1).

Regarding claim 13, Roque, Thompson and Performance disclose everything claimed as applied above (see claims 1, 9-12, and 14-15). However, Roque, Thompson and Performance do not specifically disclose wherein the traffic diversion comprises modifying routing tables.

In the same field of endeavor, Suzuki teaches a method and system of SS7 network with a Signaling Gateway (Suzuki - Fig. 1) that when a failure is occurred, find an alternate path and modifying the routing table (Fig. 5, S14-S20, par [0060], i.e., detects a failure and determines destinations based on SLS, par [0063], i.e., creates the routing table and sends it to the SGPs).

Therefore, it would have been obvious for one of ordinary skill in the art at the time the invention was made to incorporate the detail about modifying the routing table, as taught by Suzuki, into the method of Roque, Thompson, and Performance in order to enhance the transport of the Switched Circuit signaling messages.

Regarding claims 22 and 29, Roque teaches a method of recovering failure in a distributed signaling gateway maintaining a plurality of associations between signaling gateway processes of said distributed signaling gateway and application server

processes of an application server (Fig. 1, 121-122 "Application Servers (ASs)", Fig. 1, 131-132 "Signaling Gateways (SGs)", par [0125]), said method comprising the steps of:

initiating a traffic diversion in response to a failure message to set up an alternate path between said signaling gateway processes and said application server processes in ease of fault affecting an association (Fig. 12 "SGPIA or SGPDOWN is received", par [0350]-[0354], i.e., either use an alternate SGP that is active or start an activation procedure).

initiating a switch back to include a new association linking a signaling gateway process and an application server process (Figs. 15-16, par [0417]-[0423], i.e., ASP to change the status of a SG to "SG_ACTIVE").

according to the change of status of any association, updating routing tables capable of routing data messages received by said signaling gateway processes to its destined application server processes (Figs. 6-12, par [0317]-[0321], i.e., SGP-A wants to actively serve for traffic messages, then ASP-X will update the status of SGP, as well as the routing information elements (RIE)); and

distributing sequentially messages from said signaling gateway to said plurality of application server processes according to said routing tables, and said routing table are SLS routing table (Figs. 6-12, par [0350]-[0354]).

However, Roque, Thompson and Performance do not specifically disclose in detail about updating the SLS routing tables and distributing sequentially messages of the failed signaling gateway.

In the same field of endeavor, Suzuki teaches a method and system of SS7 network with a Signaling Gateway (Suzuki - Fig. 1) that when a failure is occurred, updates the routing table (Suzuki - Fig. 5, S14-S20, par [0060], i.e., detects a failure and determines destinations based on SLS, par [0063], i.e., creates the routing table and sends it to the SGPs), and distributing sequentially messages of the failed signaling gateway (Suzuki - Fig.1, Fig. 5, par [0064], i.e., guarantee of an order of sending signal since the SLS information included in the signals is not changed).

Therefore, it would have been obvious for one of ordinary skill in the art at the time the invention was made to incorporate the detail about updating the SLS routing table and distributing sequentially messages, as taught by Suzuki, into the method of Roque, Thompson and Performance in order to enhance the transport of the Switched Circuit signaling messages.

Regarding claims 23 -25, and 28, Roque teaches a method wherein said step of initiating a traffic diversion and switch back further comprising the steps of:

- starting a protection timer (par [0061] – lines 2-5, i.e., heartbeat time-out);
- queuing messages destined for the application server process of the new association (Fig. 12, par [0385], i.e., stop signaling traffic messages);
- informing other signaling gateway processes (Fig. 13 - paragraph [0398], i.e., sending status notification to all SGPs connected to it);

finding alternate path/active signaling gateway to forward/divert subsequent stateless/non-TCAP or stateful/TCAP processing messages onto another application server process through another association or through an alternate signaling gateway process still associated with the same application server process (Fig. 12 "SGPIA or SGPDOWN is received", par [0350]-[0354], i.e., either use an alternate SGP that is active or start an activation procedure), and TCAP and non-TCAP messages identified by transaction identification numbers (par [0077]-[0078], i.e., message class "MC" and message identifier "MI"); and

re-computing said routing tables (par [0404]-[0407], i.e., additional routing information element);

Roque does not explicitly disclose controlling the acknowledgement, and the stateful and stateless processing messages. However, Thompson teaches when received a failure message (Thompson – Fig. 10, par [0019], lines 5-17, i.e., informs "failure message" that no longer going to monitor a communication channel) and then to send an explicit, delayed acknowledgement messages to control when to send an acknowledgement message (Thompson – Fig. 10, 610 Queue Manager, 620 Packet Controller, par [0019] lines 18-24, i.e., delay issuance of the acknowledgment message until the contents (at the time the channel "failure" message was received) of the queue for the relevant channel have been transmitted). Also, Thompson teaches a traffic diversion to set up an alternate path when a failure occurs (Thompson – Fig. 10, 1-4 Queues, 610 Queue Manager, par [0020], i.e., queue manager is able to retrieve data

packets and redistributes them on to another queue to ensure that the process entity will continue to receive any data packets destined to it). Performance teaches the TCAP signaling messages using the SCCP (Performance – page 4 second paragraph), connectionless “stateless/non-TCAP” and connection-oriented “stateful/TCAP” transports with the Signaling System 7 (SS7) messages are being routed to the SG (Performance - page 11), and Suzuki teaches when a failure is occurred, updates the routing table (Fig. 5, S14-S20, par [0060], i.e., detects a failure and determines destinations based on SLS, par [0063], i.e., creates the routing table and sends it to the SGPs).

It would have been obvious to a person of ordinary in the art at the time of the invention was made to apply a known technique to a known device (i.e., using delayed acknowledgement message, stateless and stateful processing messages, and updating the routing table in routing signaling messages) ready for improvement to yield predictable results (see KSR – MPEP 2143). Therefore, it would have been obvious for one of ordinary skill in the art at the time the invention was made to incorporate the detail about controlling the acknowledgement, stateless and stateful processing messages, and updating the routing table, as taught by Thompson, Performance and Suzuki, into the method of Roque in order to enhance the transport of the Switched Circuit signaling messages.

Regarding claims 26-27, Roque teaches the method wherein said signaling gateway is coupled to a signaling end point across a signaling system No. 7 network,

and wherein each signaling gateway process of said signaling gateway is coupled to each application server process across an internet protocol network (Figs. 1-4, par [0004]-[0011], i.e., PSTN, ISDN, IP networks with SGPs and ASPs with several protocols via SS7 (e.g., Q.931, MTP, MTP3, etc.)).

Response to Arguments

9. Applicant's arguments with respect to claims 1-29 have been considered but are moot in view of the new ground(s) of rejection.

10. Regarding the rejection of claims 20-21 under 35 U.S.C. 101, Applicants arguments have been fully considered but they are not persuasive. As shown in the rejection above, claim 20 recites "a computer readable storage medium embedded with computer code", and claim 21 recites "- - - using a computer program code - - -". Claim 20 is drawn toward a computer readable storage medium, and claim 20 failed to describe that the program code is executed by a computer to perform the described method; as a result the medium is just code or instructions and therefore fails to fall within a statutory category under § 101. In contrast, a claimed instructions executed by a computer define structural and functional interrelationships between the instructions and the computer software and hardware components which permit the instructions' functionality to be realized, and is thus statutory.

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KHAI N. NGUYEN whose telephone number is (571)270-3141. The examiner can normally be reached on Monday - Thursday 6:30AM - 5:00PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Ahmad F. Matar can be reached on (571) 272-7488. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/K. N. N./
Examiner, Art Unit 2614
05/04/2009

/Ahmad F Matar/
Supervisory Patent Examiner, Art Unit 2614

